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In January 2008, the Tax Department initiated steps to secure a new tax software system that would replace its twenty year old system. The new tax software project is comprised of two separate installations, the Land Records and Real Property Appraisal System which was placed into production March 1, 2010 and the Billing and Collections System is scheduled to go into production July 6, 2010.

The general public will reap the benefits of the new Billing and Collections System through enhancements to tax statements and our Public Web Access application. Some of the benefits are as follows:

- ❶ Tax statements will be better organized, easier to understand and provide instructions for payment of taxes online, over the phone, or by mail.
- ❷ The new web site will provide simple search capability for current and prior year tax statements for real estate, personal property, business personal property, and motor vehicles. Searches can be made by bill number, owner or co-owner name, location address, and parcel number, for one or more tax years.
- ❸ The web site will provide a direct link to make tax payments on-line and instructions for payment by phone.

The website can be accessed **beginning July 6th** using the following steps:

- ❶ Go to www.co.guilford.nc.us
 - ❷ Click "Online Services" (top of page)
 - ❸ Click "Continue to Online Applications"
 - ❹ Click "Tax Collection Information"
- or by visiting the site at <http://taxweb.co.guilford.nc.us/publicwebaccess/>

You may also visit our Land Records and Real Estate Appraisal website at <http://taxweb.co.guilford.nc.us/CamaPublicAccess/>

For questions or comments concerning the new Public Web Access for Billing and Collections, please call (336) 641-3363. You may also email the Tax Director at taxdir@co.guilford.nc.us.

Providing efficient, effective, and responsive government that
meets the public's needs and improves our community