



Register of Deeds 2008 Highlighted Accomplishments

- 1) Register of Deeds held e-Recording Kickoff in Guilford County in June 2008. Over 175 customers attended the largest kickoff in North Carolina.
- 2) Electronic Recording was initiated in March 2008. To date, 1257 documents have been filed.
- 3) All ROD staff completed the Register of Deeds School through the UNC Institute of Government. This goal was completed by the end of my first term.
- 4) The social security redaction project was completed in November 2008. Over 40,000 social security numbers have been redacted from online images to safeguard personal information from public records.
- 5) Returned two positions to Guilford County government through cross training and commitment to efficiencies through technology and staff development.
- 6) Vital Records survey was completed in December 2007/January 2008.
- 7) Comprehensive review of Indexing rules for Register of Deeds office was completed January 22, 2008. Rex Minneman with NC Secretary of State participated in this effort. This was the 1st review of Indexing rules since 1997.
- 8) The Register of Deeds presented our computer software system to the Greensboro Regional Realtors Association (GRRRA) on March 2008.
- 9) The Register of Deeds presented our computer software system to the High Point Realtors Association (HPRA) on April 16, 2008. This was the first meeting with the HPRA.
- 10) Reorganization effort was initiated with Fred Starling, HR Group to promote efficiencies and work design for move to BB and T building

- 11) Reduced document return for customers from 7-10 days to 2-4 days in January 2008.
- 12) The Register of Deeds preservation initiative through Brown's River and Marotti, Inc. completed the following: 29,306 pages of Old Index Books; 14,292 Plat Maps; 73,620 marriages.
- 13) The Register of Deeds presented on topic of electronic recording to the following groups: **125** attorneys at the NC Bar Association in Cary in November 2008; **60** title searchers and paralegals at CLE seminar hosted by BB and T of Boone and Parker Title of Winston-Salem in August 2008; **75** title searchers and paralegals for BB and T and First American Title of the Piedmont.
- 14) The Register of Deeds presented an update on BB and T building purchase and Internet Security to the Real Property Section of Greensboro Bar Association in November 2008.
- 15) Registration and Identity Verification for Vital Records abstract access was implemented in November 2007. 7400 are registered and 665 have completed identity verification.
- 16) Vitals area in Greensboro office was renovated in May 2008 to better facilitate customer service.
- 17) Audit software program was created for Indexing that allows the Register of Deeds to audit the permanent index to find and correct errors in spelling, etc that might create liability issues. The results for January to July 2008 are as follows: 57,249 documents audited; 827 documents corrected (1.47%); 98.53 percent accuracy rate.
- 18) The Register of Deeds assisted Internal Revenue Service officers in criminal investigations using public records that have led to at least three arrests.
- 19) The Register of Deeds met with the NC Association of Register of Deeds Vital Records Committee to discuss the need to strengthen identification requirements for certified and uncertified copies of vital records and to change GS 130A-93b to prevent or limit availability of that data in February 2008.
- 20) A power point is published at www.guilforddeeds.com to explain NC General Statutes regarding access to public records laws and access to online documents.

- 21) The Register of Deeds made specific recommendations to the Board of Commissioners regarding issues related to internet safety and public records laws in October 2008.