

# SEARCHING COMPLAINTS


Just click the **Search Applications** link to search by case number, case type or violation address. Click on the complaint's hyperlink to view its details.

7 Permit results matching your search results

Click any of the results below to view more details.

Showing 1-7 of 7

Date	Enforcement Number	Enforcement Type
09/28/2009	<a href="#">09-09-GVPJ-00020</a>	Complaint - Junked Vehicle
09/24/2009	<a href="#">09-09-GVPI-00019</a>	Land Use Violation
09/24/2009	<a href="#">09-09-GVPI-00018</a>	Land Use Violation
09/21/2009	<a href="#">09-09-GVPJ-00011</a>	Complaint - Junked Vehicle
09/16/2009	<a href="#">09-09-GVRH-00009</a>	Building without Permit - Residential
09/14/2009	<a href="#">09-09-GVPJ-00005</a>	Complaint - Junked Vehicle
08/31/2009	<a href="#">09-08-GVEM-00001</a>	Complaints

Click the  icon to display details about a particular inspection or workflow process.

**Enforcement 09-09-GVPJ-00020:**  
**Complaint - Junked Vehicle**

**Enforcement Details**

**Work Location:** 201 N EUGENE ST GREENSDORO NC 27402

**Project Description:** WRECKED CAR WITH NO PLATES P OF THE ROAD; HAS BEEN THERE S

**More Details**

- Fees**

**Inspections**

Showing 1-2 of 2

Insp. Type	Status	Date	Inspector
Initial Investigation	Fail	09/08/2009	Amita A Henderson

**Comments:** 2-1.7 (BB) MOTOR VEHICLE, JUNKED. A motor vehicle that does not display a current is one or more of the following: 1) is partially dismantled or wrecked; or 2) cannot be moved in the manner in which it originally was intended to move; or 3) more than fr

Thank you for using Guilford County's Accela Citizen Access on-line planning and zoning enforcement system.

The web address is

<https://accela.co.guilford.nc.us:8443/citizenAccess/>

You may reach our Zoning Enforcement personnel at 336.641.3154. For questions regarding Accela Citizen Access, please contact us at [ACAEnforcement@co.guilford.nc.us](mailto:ACAEnforcement@co.guilford.nc.us).

GuilfordCounty

# ONLINE PLANNING & ZONING ENFORCEMENT SYSTEM



<https://accela.co.guilford.nc.us:8443/citizenAccess/>

## HAVE A COMPLAINT?

If you have internet access, you can file our most common citizen complaint using Guilford County's Accela Citizen Access software. The process is quick (3-5 minutes!), easy and does not require site registration.

Provide as much information as possible about the violation as you can — address is ideal, and directions help, too. Also, our system allows you to upload photos.

Concerned about privacy? You do not have to give your contact information to file a complaint, but if you choose to, it will only be seen by internal Guilford County Enforcement staff.

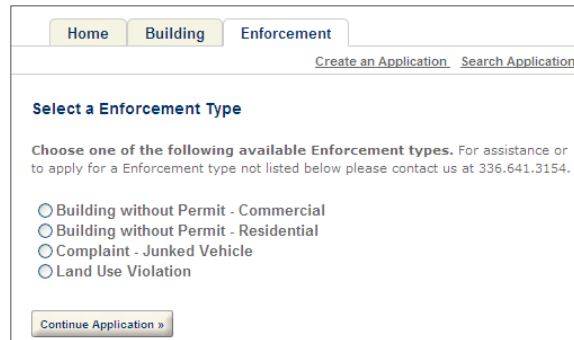
The violator's identify is protected as well — searches on this system do not provide information about the parties involved in a violation case.

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## FILING A COMPLAINT

Go to <https://accela.co.guilford.nc.us:8443/citizenAccess/>, either by entering the URL directly, or selecting **Permits and Inspections Online** from the Guilford County main web page at <http://www.co.guilford.nc.us/>

Once at the Accela Citizen Access site, Select the **Enforcement** tab to begin. Click to acknowledge the site disclaimer and you're on your way.



The screenshot shows the 'Enforcement' tab selected in the navigation menu. Below the menu, there are links for 'Create an Application' and 'Search Applications'. The main content area is titled 'Select a Enforcement Type' and contains a list of radio button options: 'Building without Permit - Commercial', 'Building without Permit - Residential', 'Complaint - Junked Vehicle', and 'Land Use Violation'. A 'Continue Application »' button is located at the bottom of the list.

Select the type of complaint and click **Continue**.

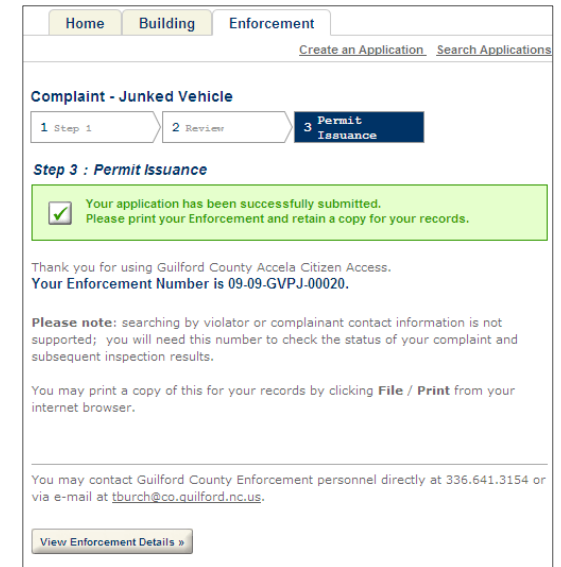
Regardless of the complaint type select, the application will ask for the same basic information. Please provide as much detail as you can, and as you feel comfortable with. If you would like Guilford County staff to follow up with you, please provide your contact information in the **Complainant** section of the application. You may file anonymously by leaving that section blank

Please attach digital photos if available.

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## CONFIRMATION

The confirmation screen provides the case number, which you can use to search applications to see current status.



The screenshot shows the 'Permit Issuance' step of a complaint process. The navigation menu has 'Home', 'Building', and 'Enforcement' tabs. Below the menu, there are links for 'Create an Application' and 'Search Applications'. The main content area is titled 'Complaint - Junked Vehicle' and shows a progress bar with three steps: '1 Step 1', '2 Review', and '3 Permit Issuance'. A green box with a checkmark icon contains the message: 'Your application has been successfully submitted. Please print your Enforcement and retain a copy for your records.' Below this, there is a thank you message: 'Thank you for using Guilford County Accela Citizen Access. Your Enforcement Number is 09-09-GVPJ-00020.' A 'Please note' section states: 'Please note: searching by violator or complainant contact information is not supported; you will need this number to check the status of your complaint and subsequent inspection results.' A note below that says: 'You may print a copy of this for your records by clicking File / Print from your internet browser.' At the bottom, there is a note: 'You may contact Guilford County Enforcement personnel directly at 336.641.3154 or via e-mail at [tburch@co.guilford.nc.us](mailto:tburch@co.guilford.nc.us).' A 'View Enforcement Details »' button is located at the bottom of the page.

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## NEXT STEPS...

As soon as you submit the complaint on-line, the system sends an e-mail alert to Guilford County enforcement staff alerting them of your complaint.

If you have included your contact information, Guilford County staff may be in touch to gather additional details. The case will be evaluated and processed as quickly as possible.