



Getting you where
you need to go.

Guilford County Transportation And Mobility Services

"Dedicated to quality, customer-oriented transit services."

Vehicle Assistance Employment Transportation Mobility Program

The Employment Transportation Mobility Program provides assistance through transit trips, distribution of bus tickets, fuel reimbursement and vehicle assistance on car repairs and car insurance. For employment transportation assistance, participants must be referred to TAMS by the Department of Social Service – Work First Division or a Certified Workforce Development Program. Contact TAMS for a list of Certified Workforce Development Programs. Below is a list of requirements for participation in the car repair or insurance assistance program.

A TAMS employment eligibility form must be completed. Once a referral is made and eligibility form completed, participants must submit the following:

- Copy of valid North Carolina driver's license.
- Copy of vehicle registration.
- Copy of current vehicle insurance information.
- Two written estimates (Car Repair Only).
- Insurance statement showing amount due and due date. (Car Insurance Only).

Guidelines for Car Repairs and Insurance

- There is a limit of \$500.00 per 12 months for Vehicle Assistance. (see example below)
- Participants must be a permanent resident of Guilford County.
- Participants must be 1) a former Work First recipient and referred to TAMS by the Department of Social Service or 2) participant in a Certified Workforce Development Program and refer to TAMS by the program.
- Participants must submit a copy of a valid North Carolina driver's license, vehicle registration, and current vehicle insurance information.
- The participant must own the vehicle in need of repair or insuring.

Guidelines Specific to Car Repairs

- Participants must obtain two written estimates from licensed mechanics. The cost of the repair should not exceed the value of the vehicle.

- The vehicle must be 10 years old or less at the date of the application. Only repairs that make the vehicle operable and safe will be considered. Repairs strictly for cosmetic reasons are not allowed.
- The participant is responsible for arranging for repairs.
- The participant must pay the repairer for any amount over \$500.00 first. The repair bill will be submitted to the county and the county will pay the repairer.

Guidelines Specific to Car Insurance

- Car insurance assistance can only cover a maximum of three months.
- Insurance must be current, active (paid up) at the time the request is made. Assistance can not be used to reinstate a policy that has been canceled.
- Participant must submit a statement showing the amount due and the due date.
- Payment will be made to the insurer.

\$500.00 Maximum Assistance Examples

Scenario One

Participant is approved for car repair assistance on August 12, 2008.
Total repair cost = \$625.00
Participant pays repairer \$125.00, the county pays the repairer \$500.00
Participant can not reapply for car repair or insurance until August 13, 2009.

Scenario Two

Participant is approved for car repair assistance on August 12, 2008.
Total repair cost = \$325.00
Participant pays repairer nothing, the county pays the repairer \$325.00
Participant is approved for car insurance on November 3, 2008.
Total premium for three months = \$250.00
County can pay \$175.00 (\$500.00 annual maximum - \$325.00 paid for car repair), participant must pay the remaining \$75.00.